



ARRIVE FIRST CLASS

HUMMERS, HELICOPTERS & CHRYSLERS

Contract of Service & Terms and Conditions

Vehicle Selection: _____
Date of Event: ___/___/201___ Type of Event: _____ Number of Passengers: _____
Customer Name: _____ Contact Number: _____
Customer Email: _____
Pick Up Time: _____ Pick Up Address: _____
Drop Off Time: _____ Drop Off Address: _____
Number of Hours Required _____ Return Transfer: _____
Contract Price: \$ _____

NOTE: Please ensure the number of hours required is sufficient, we are unable to guarantee extra hours without pre booking

* All Bookings require a NON REFUNDABLE Booking Fee to be paid to secure your preferred date and vehicle selection. Any booking cancelled with more than 30days but less than 120 days notice will be liable for 50% of the contracted amount to be paid, any booking cancelled with less than 30days, will be liable for 100% of the contracted amount, unless we are able to fill the date, we will then issue a refund, minus the initial booking fee.

Terms and Conditions of Arrive First Class and H2 Hunter Hummers

1. No alcohol is to be consumed by ANY person under the age of 18, violation of this will result in termination of your booking, no refunds issued. There is NO alcohol for School Formal bookings.
2. No smoking inside the vehicles at any time. There will be a \$200 cleaning fee per incident issued to any persons caught smoking in the vehicles. Failure to listen to driver instructions will result in your booking being terminated early.
3. Cleaning fee for vomit inside vehicles is \$250 per incident.
4. Cleaning fee for excessive mess (eg, food, glitter, empty bottles left on seats/ floor, broken glass) is \$100 per incident.
5. NO illegal drug use of any kind. Any incident will be reported to police.
6. Any persons being unruly, hanging out windows/ sunroof will be dropped at the nearest safest point at the discretion of the driver.
7. All breakages are to paid for. Champagne flutes - \$5.50 per glass, Whisky Glasses - \$4.50 per glass
8. We will not be held responsible for any lost, stolen or damaged property.
9. Overtime will be charged in 15 minute increments, however we cannot guarantee that we are able to offer any extra time that is not pre booked.

10. Customer agrees that overtime MUST be paid for either in cash to the driver, or via credit card over the phone. Credit card will incur a 2% surcharge for Visa and Mastercard and 3.5% for Amex.
11. All entertainment is to be provided by the client - eg, CD, DVD, bluetooth from personal device.
12. Customer agrees that Arrive First Class/ H2 Hunter Hummers will not be held responsible in the event of any major mechanical issues, accidents etc.
13. Cancellations MUST be made in writing via email 30 days prior to your event to avoid being invoiced the full contracted amount.
14. Arrive First Class/ H2 Hunter Hummers are unable to guarantee that all TV's, light features etc will operate at the time of booking, and on occasion we may use an affiliate Limousine service to fulfil the booking.
15. Arrive First Class/ H2 Hunter Hummers reserve the right to refuse entry to any driveway/ roadway that may cause damage to our vehicle, and is at the sole discretion of the driver.
16. NO food is to be consumed inside the vehicles.
17. All alcohol that is consumed within our vehicles is to be at the responsibility of the person named on the booking. There is to be NO RED drinks consumed in the vehicle - eg red wine, raspberry, creaming soda etc
18. Children under the age of 18 remain the responsibility of the person signing the contract. Any child under the ages of 16 requires adult supervision for the duration of the booking.
19. We reserve the right to demand FULL compensation for any damages caused by passengers or parties travelling in our vehicles.
20. All Visa and MasterCard transactions will incur a 2% processing fee, Amex will incur a 3.5% processing fee

Terms and Conditions are current and are subject to change without notice

Print Name: _____

Signature: _____

Date: _____

Payment Options: Credit Card (Visa, Master Card, Amex), Bank Cheque, Bank Deposit.

Credit Card Authorisation - (details will be destroyed at the completion of the booking)

Name on Card: _____

Card Number: ____ / ____ / ____ / ____

Expiry: __ / __

CCV: ____

Sign by customer _____

Verbal Acceptance - Read by: _____ Date: _____ Signed: _____